



# **JOHN BROWN UNIVERSITY** **NEW PARENT GUIDE**

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*A Resource for the Journey Ahead*

*Updated for 2025-26*

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“May the God of hope fill you with all the joy and peace as you trust in Him, so that you may overflow with the hope by the power of the Holy Spirit.”

**ROMANS 15:13** (NIV)

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## Welcome

Welcome to the John Brown University family! Your new student isn't the only one now part of the amazing JBU community.

We know this time can be filled with questions, nerves, tears and, hopefully, lots of joy and laughter. Launching a child into their next chapter can be daunting, but we are here to help.

While not exhaustive, we hope this New Parent Guide can be a resource for you throughout the year. It was created with suggestions from current parents and based on the questions we get asked most frequently in our parent Facebook group.

Speaking of, we hope you'll join the [JBU Parent Community on Facebook](#). It's a great place to meet other parents and ask questions that this booklet may not cover. Join us at [www.facebook.com/jbuparent](http://www.facebook.com/jbuparent).

(If you have suggestions for content to be added to this guide for next year, please email Julie Gumm at [jgumm@jbu.edu](mailto:jgumm@jbu.edu).)

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## BEFORE YOU ARRIVE

Your admissions counselor will help make sure you've completed the main checklist of items before the school year starts, but there are a couple of extra items you should think through.



### Renter's Insurance

John Brown University assumes no responsibility for any loss or damage to personal possessions resulting from theft, fire, power outages, or other disasters. We highly recommend obtaining renter's insurance for your student's personal belongings, including laptops, bicycles, etc. The cost is usually \$15-25 a month, and it will give you great peace of mind. If you have a homeowner's policy, check with them to see what coverage is provided for your student's belongings and what options they offer. There are also independent companies that will provide coverage.

### Vehicles/Transportation

Students can bring a vehicle to campus, but the car must be registered with Campus Safety each year to get a vehicle permit and be assigned to a parking lot. (Cost is \$25.) Don't worry if your student doesn't have a vehicle. It's usually easy to find rides to Walmart and other places around our small town. There is a medical office, dentist, Walmart, Dollar Tree, bank and McDonald's, all within 1.2 miles of campus, so walking is also an option. Rideshare services in Siloam Springs are not reliably available and there is no public transportation.

Students are welcome to leave their cars on campus during breaks.

For things like trips to the airport, generally students can coordinate rides with other students leaving town or offer gas money to a friend in exchange for a ride.

## LIVING IN THE RESIDENCE HALLS

One of the biggest questions for residential students is “What do I bring?”

First, here is a list of common items that people ask about, divided by what is allowed and what should be left at home.

### ***Allowed***

- mini-refrigerator (maximum 4.0 cubic feet)
- coffee makers
- electric kettle
- popcorn poppers
- blenders
- scented wax warmers
- power strip extension cords w/ surge protector (and UL rated)

### ***Not Allowed***

- hot plates
- air fryers
- air conditioners or space heaters
- toaster oven
- microwave ovens
- countertop toasters
- Foreman grills
- crock pots
- weapons
- guns
- pets (except fish)
- breadmakers
- freezers (stand-alone)
- halogen lights
- standard non-protected extension cords
- candles or open flames
- incense
- countertop ice cube makers
- fireworks
- metal-tipped darts
- ammunition



Each dorm is a little different, but in general, here is a list of items that students find helpful to bring. If you're not sure if you'll need an item, just wait. There's a Walmart in town and well, Amazon has everything. Remember that storage is limited so you probably don't want to opt for the Sam's Club size laundry detergent.

<b>LINENS</b>	<b>DECOR/ORGANIZATION</b>
sheet set (Twin XL)	rug (6x9 for large area; 2x6 in front of sink)
mattress cover	full length mirror
mattress pad	black out curtains
blanket	curtain rod (spring tension or Command rod holder)
comforter	pictures, comfort items from home
pillows	Command hooks for hanging pictures
towels (1-2 sets + swim towel for lake trips)	over-door hooks for towels
	shoe rack for inside closet
<b>KITCHEN &amp; CLEANING</b>	power strips with long cords
Keurig & pods	laundry hamper (something easy to transport)
coffee mug	clothes steamer
basic silverware dishware set for 1 person	bedside organizer for storage on loft bed
disposable leftover containers	
mini-fridge (4 cu. ft. max)	<b>PERSONAL ITEMS</b>
electric kettle	shower caddy (if community bathroom)
Brita water filter pitcher	toiletries
dish soap & brush/sponge	small basic tool box
handtowels	small sewing kit
paper towels	umbrella or rain jacket
laundry detergent	rain/snow boots
dryer sheets	basic medicine/first aid kit (Tylenol, Pepto, allergy medicine, etc.)
disinfectant wipes	
window cleaner	<b>DESK</b>
(vacuums available for loan in dorm)	desk lamp
	desk organizer
	pens, highlighters, pencils
	tape
	stapler & staple remover
	paper clips

## **Residence Hall Guidelines**

### ***Hanging Items***

Only Plasti-Tak or removable Command-type products may be used to hang pictures, hooks, etc. in rooms. However, they may not be placed on the doors, woodwork, windows or furniture. (Any damage done to the room will result in fees being assessed.) Contact paper or removable wallpaper may not be used. No hanging chairs or hammocks are permitted.

### ***Arranging the Room***

Furniture is different depending on the residence hall, but it is designed to provide flexible arrangements such as bunking beds, raising beds on the other pieces, etc.. The resident assistants will have the information and hardware needed to assist you during move-in. Some furniture arrangements may necessitate the use of a ladder or stepstool which are not provided by JBU. Furniture may not be moved out of the rooms. (For photos and measurements of furniture, see the “Files” tab on the JBU Parent Facebook Group.)

### ***Laundry***

Each residence hall has multiple laundry rooms. The machines only accept payment via credit card using an app on the student’s phone. No quarters are needed! An outside vendor maintains the machines. If students need to report broken machines, the vendor information is posted in the laundry room. In the event that the student needs a refund for a load that didn’t run, they can request that through the app. You must provide your own detergent, dryer sheets and laundry lessons.

### ***School Holidays & Residence Hall Closures***

The Residence Halls are closed during Thanksgiving Break, Christmas Break and Spring Break. Students must vacate their rooms during this time, but all belongings can remain. (We ask that they dispose of any food in their mini-fridge that will spoil during the break.) The exact dates are posted in the Residence Life section of Eaglenet. International students or missionary kids that need help finding housing during these breaks should speak with the Global Engagement Office or Residence Life, who can assist them. (Dorms remain open during Fall Break, but the Dining Hall is closed.) See page 20 for more details.

### ***Maintenance Needs***

The JBU Facilities Services team is amazingly responsive to the maintenance needs that inevitably arise. A magnet in each students room will have the contact information to report issues. In our experience, a common occurrence is that students don’t report the problem, perhaps assuming another student has already said something. Time passes; the student complains to their parent that nothing has been done; the parent posts in the Facebook community about the problem; we ask facilities about it, and, surprise, maintenance had no idea something was broken. Most requests are completed within 24-48 hours based on prioritization, so if a student has heard nothing and the problem persists, please suggest they send a maintenance request.

## Residence Life Staff

Corey Carey, Dean of Residence Life (ccarey@jbu.edu)

Hannah Pilcher, Resident Director for Walker Hall and Townhouses (hpilcher@jbu.edu)

Sarah Cordle, Resident Director for Mayfield Hall (scordle@jbu.edu)

Logan Lawrenz, Resident Director for J. Alvin Brown Hall (LLawrenz@jbu.edu)

Eduard Ban, Resident Director for Hutcheson Hall (eban@jbu.edu)



## MAIL & DELIVERIES

All mail and package deliveries are handled through the Campus Bookstore in Walker Student Center. Students do not have physical mailboxes to check, rather they are notified via email if they have mail or a package and pick it up from the bookstore counter. The bookstore is open M-F 9 a.m. – 5 p.m. (They are also open the Saturday before classes, though hours may vary.)

Mail and packages should be addressed as follows:

First Name, Last Name

John Brown University

2000 W. University St. Siloam Springs, AR 72761

## ORIENTATION

Orientation encourages students to develop relationships, equips them for academic success and helps them make an excellent transition to JBU. For these reasons, attendance is required.

International students have three days of International Orientation before they join the main orientation when the rest of the new students arrive.

Students are divided into “O Groups” with upper class “O Leaders” under the direction of “O Directors (usually 4-5 seniors) and our director of student orientation, Sarah Erdman.

Over five days, students will participate in various informational sessions, fun activities, service opportunities and academic department get-togethers. O Leaders will give them an “academic tour” of campus and ensure students know where their classes are and the academic resources like the library and student support services. They’ll even have a cookout at President Pollard’s house!

One favorite tradition is Serve Siloam, where the incoming class spreads out into groups in our community and completes service projects like spreading mulch in the park, sorting food at the food bank and helping churches with small projects. The second favorite is Big Games, where the O Groups are joined into four color groups. Everyone dresses in their color and dabs on some face paint before they compete in a series of games to claim the title of Big Games Winner and bragging rights for the year. (The O-group will hit the town thrift stores where students can buy cheap clothing in the right color.)

The orientation schedule is pretty jam-packed, so it’s not uncommon to not hear much from your student during that time (and for them to be pretty tired.)



## ARKANSAS WEATHER

If you're not from this area, here are a few things you might want to know about the weather. The good news is that we experience all four seasons. The bad news is that sometimes they come more than once. The joke is that it goes something like this:



We get quite a bit of rain though many days it's mostly a drizzle. It's hit or miss if we get snow or ice during the winter.

### ***Tornados***

The system for handling tornados is built on two stages referenced by meteorologists. The first stage is a "Tornado Watch," meaning you should "watch" the weather because the weather conditions are primed for tornados. This is usually targeted by county. JBU students will automatically receive a Tornado Watch alert via JBU's Crisis Alert System (CAS). This goes to their cell phone (as long as they've registered the number in CAS) and their email. The second stage, a "Tornado Warning," means a tornado has been spotted in the area, and everyone should seek shelter. Again, students will be alerted via CAS, and Siloam Springs has a tornado siren that can be heard indoors across town. Faculty/staff/resident assistants will ensure that students in their area or hall are headed to a designated shelter area. (Every door on campus has an Emergency Procedures sign that lists the nearest shelter.) The basic rule is to be on the ground floor, in the innermost part of the building and away from any windows or doors. An "All Clear" message will be sent via CAS when it is safe to exit the shelter areas.

### ***Flash Flooding***

The other weather system that occurs once or twice a year during a heavy downpour is Flash Flooding. The biggest dangers are a driver who tries to cross a flooded road that sweeps their car away or drowning. The rivers and creeks in the area can become quite fast-moving and are a drowning hazard, even for experienced swimmers. In the event of a flash flood warning, JBU sends a CAS alert to remind students to stay out of bodies of water.

### ***Snow & Ice***

The main campus of John Brown University rarely cancels classes due to inclement weather, even on days when local schools may be closed. With most of our students living on campus, JBU strives to maintain academic continuity and quality as much as possible. However, we recognize that weather conditions may occasionally prevent instructors and off-campus students from safely traveling to campus, and personal safety is a priority. Students should never feel pressured to put their personal safety at risk to attend class. They should communicate with their professors to ask about remote attendance options or anything they missed. The full [Inclement Weather Policy can be viewed online](#).

### ***Weather Resources***

The easiest way to monitor emergency weather systems is via KNWA Meteorologist Dan Skoff's Facebook page (<https://www.facebook.com/danskoff>).

## LOCAL CHURCHES

Siloam Springs hosts a variety of churches to cater to JBU's diverse student body, and JBU strongly encourages student participation in a church.

Campus folklore claims that Siloam once held the Guinness Book of World Records for most churches per capita. We haven't been able to verify that, but we know that there are over 50 churches in our town of approximately 18,000 people. For more information, [click here](#).

Some churches provide shuttle vans to and from the campus, but students also organize carpools.

(Students attend church as an O Group on the Sunday before classes start.)

## STUDENT SERVICES

JBU provides a number of services for our students, which are detailed on our [website](#). Here is some of the information we get asked about most often.

### Academic Success

Of course, your student’s academic success is a critical goal and JBU provides a number of departments and services to support our students.

- [Student Support Services](#): Offers various workshops and tutoring services to students. Also provides intensive academic support for first-generation students, those with disabilities and those that meet federal income guidelines. (A separate application process is required.)
- [Disability Services](#)
- [Writing Center](#): Offers one-on-one tutorials with trained writing consultants to help you master college level writing skills and grow as a writer.
- [Student Success](#)



### Campus Safety

Affectionately nicknamed “Campo,” our campus safety team consists of full and part-time trained and armed campus safety officers (CSOs) that patrol campus 24/7 year-round. As a team they represent more than 100 years of combined law enforcement and military experience.

[Campus Safety](#) collaborates with the Siloam Springs Police Department, headquartered two miles from campus, which has full authority on campus to make traffic stops, conduct arrests, criminal investigations and intervention.

As part of their services, they offer:

- Self-defense training seminars
- Vehicle assistance (dead batteries, lock-outs, etc.)
- Room lock-out assistance
- Lost and found management
- Regal Safe Ride (transportation or accompaniment around campus after dark or anytime a student is nervous about safety)

The on-call officer is reached via text or call at 479-215-5000.

## Commuter Services

Approximately one-third of our students are commuter students — either underclassmen living with family, or upperclass or married students who live off campus. [Commuter Life](#) is dedicated to ensuring commuters are plugged into campus life and activities, building community with other commuters and supporting students in their academic success.

## Dining Services

[Pioneer Food Services](#) provides JBU's new dining services, including Kresge Dining Hall and California Café.

Kresge is JBU's all-you-care-to-eat dining venue, offering diverse menu options. Stations include Made-to-order breakfast, Rotisserie Fresh, Habaneros, Victor's Pizzeria, SubZone, Culinary Creations, and the Pastry Table (For guests with special dietary needs, a station is dedicated to food that is free of the "Big Nine" major food allergens.)

Students eat in Kresge Dining Hall using their meal plan, which provides an allotted number of scans per week based on their chosen plan. (Students can change their meal plan option once during the first two weeks of each semester via Eaglenet.)

California Café, located in Walker Student Center, is open Monday – Friday, 8:30 a.m. – 8:30 p.m. Cali (as it's nicknamed) has a robust Fresh and Go menu featuring a selection of house-made salads, deli sandwiches and snacks or made-to-order items. (Students with the Flex Meal Exchange can use one meal scan daily for a combo meal at Cali instead of eating in Kresge.)

Students who require extra assistance with special diets should contact the director of dining, Lloyd Harris (Pioneer.LHarris@jbu.edu), to set up a meeting so we can best serve them.

If students have an issue with a meal or service, we encourage them to contact the manager on duty whose name is clearly posted at the entrance.

## Health Services

Lori Tugwell is JBU’s director of health services and is available to help students evaluate their medical needs, provide some services and help with referrals to outside medical professionals. [Health Services](#) also temporarily loans out humidifiers, crutches, heating pads and other equipment. Students schedule appointments with the nurse via [Eaglenet](#).

***Please Note: By law, student health information cannot be released to parents without the student’s written permission (based on the assumption that they are 18+).***

If students need more immediate assistance or something beyond the scope of Health Services, there are two clinics nearby. The Broadhurst Medical Clinic is housed on campus in JBU’s Health Education Building but is run independently by Community Clinic NWA. CCNWA also has a clinic on Holly Street about 2 blocks from campus that offers walk-in hours and appointments. There are also two urgent care centers — [Fast Pace Urgent Care](#) and [Northwest Health Urgent Care](#) Center five miles from campus with weekend and some evening hours. Appointments can be made online.

A full range of medical specialists have offices in Siloam Springs, so your student should be able to find care for whatever they need. Health Services can help with recommendations, or other parents in the Parent Facebook Community have been helpful.

## Registrar

The [Registrar’s Office](#) is the official record-keeper of the university and assists students in registering for classes, awarding credit for transfer work or correspondence courses, and helping students plan for graduation. The registrar is open Monday - Friday, 9 a.m. - 4 p.m. except during chapel (Tuesday and Thursday from 10:30-11:15). Students can find more information and various Registrar forms on [Eaglenet](#).



## Student Counseling

Students face many trials in college and may benefit from addressing those challenging emotional experiences with a skilled therapist in counseling. The [Student Counseling Center](#) staff is committed to providing ethical and professional service to the JBU community within a Biblical worldview. The SCC provides students up to eight free counseling sessions per academic year, with additional sessions at \$10. If a student's concern requires intensive therapeutic or medical care beyond the scope of the counseling center, our office will assist students with referrals to professional off-campus support services. Students can make appointments via Eaglenet.

***Note: By law, students' protected health information cannot be released without the student's written permission. Although some situations (threat of severe harm to self or others) require disclosure to appropriate healthcare professionals and authorities, parents cannot legally be notified without consent. Whenever appropriate, counselors encourage students to reach out to parents or other family support systems.***

In addition, JBU's Department of Graduate Counseling runs the Community Counseling Clinic on campus, where services are provided by graduate counseling students under the supervision of licensed faculty and staff. The cost is \$15 per session; more information can be found on their [website](#).

## Student Financial Services

[Student Financial Services](#) helps families navigate the financial aid process and manages the billing and collections of all student accounts. The goal is to provide students and parents with accurate, trouble-free billing and payment processing services.

Due to the Federal Education Rights and Privacy Act (FERPA), JBU cannot disclose financial information to parents without permission from the student. Students may establish an Authorized User login for you. [\[View Instructions\]](#) [\[Authorized User Login\]](#)

Every student has a designated representative. This person can help students with everything related to their finances at JBU, including helping with FAFSA questions, setting up their financial aid, setting up their student account, making payments, Work-Study job placement, loan questions/paperwork, additional aid appeals, payment plans, etc. Students are designated to their representative by last name.

Landon Stucky  
SFS Rep and Student Accounts Specialist  
Serving Undergraduate student's last name: A - F  
stuckyl@jbu.edu  
(479) 524-7420

Elijah Patterson  
SFS Rep and FAFSA Specialist  
Serving Undergraduate student's last name: G - M  
EPatterson@jbu.edu  
(479) 524-7151

Luke Pipkin  
SFS Rep and Loan Specialist  
Serving Undergraduate student's last name: N - Z  
LPipkin@jbu.edu  
(479) 524-7162

You'll find more details, including an FAQ, [here](#).

## Technology Services

The [ITS Help Desk](#) (temporarily located in WVAE 193 during LRC construction), provides technical support for all JBU students, faculty and staff. The friendly and knowledgeable staff at the Help Desk make it easy to get help with email, printing, connecting to the JBU wireless network, setting up your smart TV, and more.

Students can call or email the Help Desk with any technology issues, including issues with their personal computers.

If students do not want to purchase a personal computer, there are several computer labs across campus and computers in each residence hall. A campus-wide printer system allows students to send a document to the print server, go to the closest system printer, scan their ID and print the document. (Charges apply.)



## FEDERAL EDUCATION RIGHTS AND PRIVACY ACT

“What’s this FERPA thing I keep hearing about?”

It may surprise you, but once your student enters college, no matter their age, you do not have the same rights to their education records that you did when they were in high school. Professors can’t talk to you about a student’s grade, and you can’t check to see if they’re turning in all their assignments.

The Family Educational Rights and Privacy Act (FERPA) is a federal law that affords parents the right to have access to their children’s education records, the right to seek to have the records amended, and the right to have some control over the disclosure of personally identifiable information from the education records. When a student turns 18, or enters a postsecondary institution at any age, the rights under FERPA transfer from the parents to the student (“eligible student”).

Each year, your son or daughter can authorize or exclude your access to specific confidential education records via signed and dated forms. Because the type of education records kept varies by department (student development, financial services, academics), your student may need to complete multiple forms to specify what information can be shared with you.

This law applies even if you pay for some or all of their college costs. It’s a good idea to discuss FERPA with your student and agree on what information they will permit JBU to share. Remember, this is part of the journey toward their independence.

For JBU’s full FERPA policy, [click here](#).

## PARENTS AS PARTNERS

Here are some helpful tips for navigating the first year from our staff and other parents.

### **Navigating a New Normal**

No matter what kind of a student your child was in high school, college will be wildly different and require them to adjust expectations and learning to manage time and resources. Even in a “smooth” transition it is normal for your student to experience stress and wonder if they really “fit in.” They might experience a honeymoon period and then be hit by homesickness weeks later. A straight-A student might get their first B in a class. They’ll need to learn to navigate conflicts on their own and it may take some time to build deep and solid friendships.

It’s also normal for them develop questions about aspects of their faith and to find that their roommate or friends have different beliefs about some things than they do. The good news is that JBU is full of professors, resident directors, coaches and others who are willing to walk alongside your student and point them to God.

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“Going away to college is more than just academics. It’s also about learning how to be a functioning adult in our society. JBU offers a safe space to grow and explore. Give your student room to do that.”

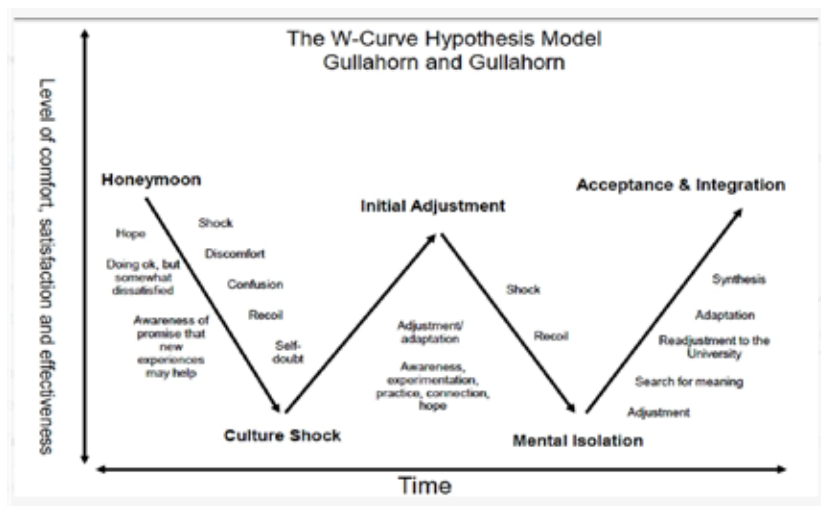
**FORMER PARENT**

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### **Parent Communication**

1. Keep your phone handy - As they enter this more independent phase of their life, parental support, encouragement and advice is valuable. If your student seems frustrating by something it might be helpful to ask, “Are you just needing to vent, or are you looking for advice on how to handle this issue?” Most of the time, they want to vent, and the issue is really a minor blip in their daily lives. If it’s the latter, guiding them on who to talk to is a great first step. (Their RA or a professor are a great starting point.)
2. Tell them to stay here - Encourage your student to not come home for a set amount of time, especially if you live within easy driving distance. Encouraging them to wait until Fall Break in October or at least six weeks is a good rule of thumb. The more frequent their visits home are, the longer their adjustment period will be. Also, many of the spontaneous, relationship building activities happen on the weekends.

3. Encourage them to seek campus resources - When your student approaches you with a problem, one of the best things you can do is ask, “Who do you think you should talk to about that?” or “Is there an office on campus that can help you with that?” If they don’t know, their resident assistant, commuter services or a faculty member are always a great place to start. Even those A+ students may need more support than they expected and the JBU faculty and staff are here to help!
4. Support them through the ups and downs - The transition to college life is not defined by an incline. It’s a “W” - hills and valleys.



## Conversation Starters

### September

What’s going well? What are you learning? How are your connections? Do your classes/homework feel ok? Are you getting involved?

### October

What’s going well? What are you learning? What words describe the experience so far? What early feedback are you getting from professors? What resources on campus could help you? Have you connected with your advisor about next semester?

### November

What’s going well? What are you learning? What can you do to finish well this semester? How is your relationship with your roommate? Are you getting enough sleep? How do you feel about next semester?

### December

What’s going well? Are you ready for exams? Are there changes to make from the first to the second semester? What does getting good rest look like for you during this break?

## REFERENCE RESOURCES

### Directory of Acronyms

We throw a lot of abbreviations and acronyms around and it can seem like learning a new language. Here's a helpful guide:

Alumni Field	Soccer field
ARD	Assistant Resident Director (student position)
BGA	Bill George Arena
BPAC	Berry Performing Arts Center (Music & Theatre performances)
Caf	The cafeteria, main dining hall AKA Kresge
Cali	California Café (in Walker Student Center)
Campo	Campus Safety
Kresge	The cafeteria (main dining hall) AKA "the caf"
MK	Missionary Kids
OCF	Office of Christian Formation
RA	Resident Assistant (student position)
RD	Resident Director
SEA	Student Events & Activities
SFS	Student Financial Services
SGA	Student Government Association
SGH	Simmons Great Hall
SMLT	Student Ministries Leadership Team

### Key Event Dates (2025-26 School Year)

New Student Move-In: Aug. 20, 2025

Returning Student Move-In: Aug. 23, 2025

First Day of Fall Classes: Aug. 25, 2025

**Grandparents' Day: Oct. 14, 2025**

Last Day of Fall Classes Dec. 19, 2025

Fall Commencement: Dec. 20, 2025

First Day of Spring Classes: Jan. 12, 2026

**Family Weekend: Feb. 20-21, 2026**

Last Day of Spring Classes: May 8, 2026

Spring Commencement: May 9, 2026

## School Holidays (No Classes)

For one-day holidays, residence halls and dining services remain open. For multi-day holidays, see below.

Labor Day: Sept. 1, 2025

Fall Break: Oct. 20-21 (Residence halls are open, but no cafeteria services Saturday-Tuesday.)

Thanksgiving Holiday: November 24-28, 2025

Residence Halls close at 8 a.m. on Sat., Nov. 22, and reopen at noon on Sat., Nov. 29.

Meal service ends on Fri., Nov. 21 and resumes for dinner on Sun., Nov. 30.

Christmas Holiday: Dec. 19, 2025 – Jan. 11, 2026

Residence Halls close at 8 a.m. on Sat., Dec. 20, and reopen at noon on Sat., Jan. 10.

Meal service ends on Fri., Dec. 19 and resumes for dinner on Sun., Jan. 11.

Martin Luther King, Jr. Day: Jan. 19, 2026

Spring Break: March 23-27, 2025

Residence Halls close at 8 a.m. on Sat., March 21, and reopen at noon on Sat., March 28.

Meal service ends on Fri., March 20 and resumes for dinner on Sun., March 29.

Good Friday: April 3, 2025

## Key Contacts & Information

[Academic & Event Calendar](#)

[Campus Map](#)

Bookstore	bookstore@jbu.edu
Campus Safety	campussafety@jbu.edu
International Office	international@jbu.edu
Missionary-in-Residence	mir@jbu.edu
Office of Christian Formation	christform@jbu.edu
Office of Alumni & Parent Engagement	parents@jbu.edu
Pioneer Food Services	diningservices@jbu.edu
Registrar	registrar@jbu.edu
Residence Life	residence@jbu.edu
Student Counseling Center	studentcounselingcenter@jbu.edu
Student Financial Services	studentfinancialservices@jbu.edu
Technology Services	help@jbu.edu

## Keeping Up With JBU

As a parent of a JBU student you'll be subscribed to our Parent Newsletter which is emailed every other month. You'll also receive the Brown Bulletin, the university magazine in late fall and late spring. You'll also receive emails from the Office of Alumni & Parent Engagement about special events like Grandparents' Day and Family Weekend.

In between, we suggest that you follow JBU on social media to see all the fun your student is having!

Instagram: [instagram.com/johnbrownuniversity](https://www.instagram.com/johnbrownuniversity)

Facebook: [facebook.com/johnbrownuniversity](https://www.facebook.com/johnbrownuniversity)

You can also subscribe to the [JBU Chapel Podcast](#) and catch our weekly chapel services.

## Office of Alumni & Parent Engagement

Each year the Office of Alumni & Parent Engagement hosts [events](#) like Family Weekend and Grandparents' Day to welcome your family to campus.

OAPE also oversees the [Parent Association Council](#), a volunteer group of current parents who foster communication between JBU and current parents in an effort to provide a positive college experience for both students and families. They participate in the life of the university through prayer, financial support, and working events sponsored by the JBU Parent Association.

For more information about events, contact Jennifer Heathcote '08, University Advancement Events Coordinator at 479-524-7143 or [JKHeathcote@jbu.edu](mailto:JKHeathcote@jbu.edu).