



STUDENT FINANCIAL SERVICES

Student Account Information

Student Financial Services

1. EagleNet – Student Financial Services Home
 - View your Student Account to make payments, enroll in payment plan, add an Authorized User

Payment Plans and Deadlines

1. Pay in full deadline: 5 days before classes begin
2. 5-Month Payment Plan (beginning August 5th) or 4-Month Payment Plan (beginning September 5th)
 - For these options, 5% annualized interest is applied to the remaining balance each month.
3. A missed payment will result in a hold being placed on the student account.
4. For additional information: jbu.edu > Payment Plans

Payment Method Options

1. Pay Online through your student account.
 - E-Check/Bank Transfer - This option has no processing fee.
 - Payment Card: Service fee of 2.85%
2. **Flywire** for International wire transfers.
3. Paper Check options:
 - In Person – Cashier window in Chapman Administration Lobby.
 - By Mail: John Brown University
Attn: Cashier
2000 West University St.
Siloam Springs, AR 72761

Refunds of Excess Aid

1. Credit balances are processed two weeks after financial aid disburses.
2. If you expect a refund from excess aid, **enroll for Direct Deposit** on EagleNet > Self Service > Banking Info
 - Email Confirmation is sent when Direct Deposit refund is issued

1098-T

1. Will be available after January 31st on EagleNet > Student Self-Service > Tax Information

Additional Information

1. Authorized Users: JBU Webpage > Student Financial Services > [Authorized User Login](#)
2. Review our FAQs: JBU Webpage > [Student Financial Services](#)
3. Student Financial Services Office Contact: StudentFinance@jbu.edu | 479-524-7398