

International Wire Payments

John Brown University is pleased to partner with Western Union Business Solutions to give you another payment option.

Benefits of using Western Union include:

- You can pay in your home currency or in the currency of your choice direct from your mobile, tablet or desktop device.
- Pay online using local payment options or by bank transfer.
- Exchange rate is competitive when compared to most banks' retail rates.
- There are NO transaction charges from John Brown University for foreign currency.
- Your payment will include reference information to ensure that it reaches your student account quickly.
- Track your payment every step of the way with status updates by text or email.



How to make a payment using Western Union:

1. Login to EagleNet.
2. Click on Student Account under My Essential Services.
3. Choose Make Payment.
4. Select the Account and the Term you are paying. Enter the amount paying and continue.
5. In the Method dropdown box choose Bank Wire.
6. Select where you're paying from and who is paying.
7. Obtain payment instructions.
8. Complete your student payment online.

If you have questions about your statement or charges, please contact Student Accounts at studentaccounts@jbu.edu. If you have a payment in progress and have questions or need help with a payment initiated by foreign currency, please contact Western Union Business Solutions customer support team at + 1 (877) 218-8829 or +1(402) 884-3041 or email studentinquiries@westernunion.com.

Policy Regarding Overpayments:

John Brown University does not accept overpayments on student accounts. Please transfer only the amount due on your student account to avoid payment delays.