

Frequently Asked Questions – JBU Rental Houses

Who can live in the JBU Rental Houses? If you are a Graduate student, married student, non-traditional student, or a qualified undergraduate student, you may live in the rental houses. Priority will go first to Married, Graduate and non-traditional students. You must be currently enrolled– either part time or full time – to live in the houses.

Should I receive my mail at this address? It is not recommended that mail be delivered to your physical address. Use your JBU mailbox for all your mail.

How do I pay rent each month? Rent will be automatically charged to your student account each semester. Financial Aid can be used for your rent or you can pay it online or through the cashier in the Business Office.

What utilities do I pay for and what does JBU pay? Tenants are responsible for the monthly electric/water/sewer bill from the City of Siloam Springs. JBU covers the deposit to the City of Siloam Springs for the electricity. JBU also covers the natural gas and WiFi charges each month.

Do I need to contact the City to turn on or turn off my utilities? No, JBU will take care of that.

What do I do with my trash? A trash can provided by the City of Siloam Springs will be available for your use. Be sure all trash is properly bagged before disposing into the trashcan.

Is a deposit required? A security deposit of \$500 (or \$100 per person, whichever is higher) is required and will stay on file until the end of the lease. Once the house is inspected and the final utility bill is paid, any deposit will be refunded to the student account. If you pay the security deposit at application and do not get a rental house, the deposit will be refunded to the student account.

Do I have to sign a lease? Yes, an annual lease is required. All leases end on June 30th. If possible, tenants can renew if they continue as an enrolled JBU student.

How do I get my key? Keys are distributed when the lease is signed. One house key will be presented to each tenant. Each lost key will result in a \$75 charge against the security deposit.

Are laundry facilities available on site? Washers and dryers are available in each rental house.

Can I hang pictures in my house? Yes, make it your home. Use only the small nails. Do not try and hang anything big and heavy. Any significant damage to the walls will be charged against your deposit.

How do I sign up? Rental Applications are online. The security deposit is required to complete your application. If you are unable to get a house, the deposit is refunded to you. Applications are held in the order they are received and vacancies will be filled by going down the list. For Fall semester requests, this process begins after Spring Break. For Spring requests, after Fall Break.

Who do I talk to if I have a problem?

workreq@jbu.edu

dfarine@jbu.edu

bkenney@jbu.edu

479-524-5136

If you have problems with maintenance issues (plumbing, etc)

Res Life/ Student Development: Denise Farine, 524-7252

Business Office/ Student Accounts: Barb Kenney 524-7113

City of Siloam Springs, if you have questions regarding your electric bill