JOHN BROWN UNIVERSITY LIBRARY
General Patron Policies

Library Hours
Monday - Thursday  *7:30am – Midnight
Friday            *7:30am – Midnight
Saturday          *10:30am – 6:00pm
Sunday            2:00pm – Midnight
*Computers/copiers available ½ hour earlier than official opening time. Hours may vary during summer, holidays, and semester breaks.

Library Phone Numbers
Circulation: 479.524.7202
Reference: 479.524.7153
Interlibrary Loan: 479.524.7276
Director: 479.524.7191
Archives: 479.524.7207
Instructional Services: 479.524.7355
Fax: 479.524.7335

Library email: library@jbu.edu

LIBRARY CARD
$10.00 per year. Apply at the circulation desk between 8 a.m. and 3 p.m., Monday through Friday.

CHECKOUT PERIOD
21 days.

RENEWAL PERIOD
21 days. Books may be renewed up to two times (by phone, email, or in person) if there is no hold on the book.

CHECKOUT LIMITS
A total of 3 books may be checked out.

INTERLIBRARY LOANS
Requested items (books or articles) will be available in 1–2 weeks. A staff person will help you make the request. There is a $4.00 fee per interlibrary loan request.

OVERDUE FINES
$.25 per day per book.

UNRETURNED BOOKS
You will be billed for replacement of lost or damaged book(s) +$10 processing fee per book.

COPIER
Ask at the circulation desk. Copies are $.10 per page.

CATALOG ACCESS
From the library home page: http://www.jbu.edu/library. Use the “Books” tab on the library search bar.

COMPUTERS
Wifi is available throughout the library; inquire at the circulation desk or IT help desk office for a guest login. The three computers around the pillar near the library entrance can be used with no login required. Computer use is limited to one hour per day for general patrons.

ONLINE RESOURCES
A number of online resources are available; ask the library staff for access assistance. Off-campus access to digital resources is not available to General Patron cardholders.

SUPPORT
The library staff is available to provide limited technical and research support for general patrons, as time allows.

The library staff reserves the right to refuse service to any general patron. Reasons may include, but are not limited to: disruptive behavior; offensive language; and accessing of websites that are of a violent or sexually suggestive nature.

8/1/2018