Refunds of Student Account Credit Balances

Refunds
Credit balances created by financial aid will be refunded to the student after financial aid posts to the account. The refunding process begins after financial aid is posted as credit to the student account and is completed by the 14th day after the credit posts. Refunds will be issued on or before that 14th day.

E-Check
Refunds are paid by e-check direct to the student’s designated bank account.

Complete the Banking Info link on the Student Account section of EagleNet. This e-check authorization will remain in force until revoked on the same EagleNet page or revoked in writing by the student. Confirmation of e-check payment will be emailed immediately to the student when the electronic payment is sent to the designated bank. Refunds by e-check typically process within 7-10 days after aid posts.

Paper checks will be issued for students who do not complete the Banking Info. These require more processing time and will be mailed to the student’s legal address of record on the check issue date.