

Student Support Services

Q: What is Student Support Services?

A: Student Support Services is part of TRIO, a federally funded grant program. SSS is designed to promote retention and academic success in college. This program works to provide services that are tailored to a student's individual needs in order to assist the student in persisting through graduation. Services are provided at no charge to participants.

Q: What services are available as part of Student Support Services?

A: The following are services provided as part of Student Support Services:

- *Advising and counseling* – helping students navigate the university system, decide on majors, develop better study skills, as well as career, academic, and other educationally-related counseling. We also provide assistance in improving reading speed and comprehension and in improving math skills and lessening math anxiety.
- *Tutoring* – participants may receive one-on-one and small group tutoring provided by both professional and qualified peer tutors.
- *Academic Enrichment Workshops* – workshops addressing a wide variety of academic topics are presented throughout the year for students to attend.
- *Cultural Enrichment Activities* – students have the opportunity to interact with other SSS students and attend activities or performances that will enrich their college experiences.
- *Advocacy* – the SSS staff serve as advocates for SSS students. When students have academic, financial, or career questions, SSS staff helps students find the answers to those questions.
- *Scholarships* – there are a limited number of spring semester scholarships available to SSS students who meet GPA and participation criteria. By Federal regulations, these scholarships are available only to students who are Pell-eligible and who have accumulated less than 60 college credits.

Q: Who qualifies for Student Support Services?

A: To qualify for Student Support Services, a student must be a U.S. citizen or national or meet the residency requirements for federal student aid, have a need for academic support, and meet at least one of the following criteria: be a first generation college student (neither parent has a bachelor's degree), have a documented disability, or meet family income guidelines (based in part on the number of family members). ***We encourage any student to apply regardless of whether or not they think they will be eligible. The formula for the family income guidelines is complicated, and we have had students qualify who did not think they would.***

Q: How do students become a part of Student Support Services?

A: Students must fill out an application and then interview with one of the SSS staff. Eligibility requirements will be verified and students notified of their acceptance into the program.

Student Support Services is located in the Learning Resource Center (LRC) 148. The Director of the Student Support Services can be reached at Klreland@jbu.edu or 479-524-7400.