### Student Billing Account
- EagleNet → My Essential Services → Student Account
- Review charges
- Online payments
- Payment plan enrollment
- Authorized User login for a parent

### Payment Options
1. Pay Anticipated Balance by August 23
2. Pay by Payment Plan
   - Equal payments due Sep 5, Oct 5, Nov 5, Dec 5
   - Payment plans accrue 5% APR interest on the account balance
   - See [www.jbu.edu/student-accounts/payments](http://www.jbu.edu/student-accounts/payments) for additional information

### How to Pay
- Pay Online
- E-Check - no fee
- Payment card - service fee 2.85% applies

#### Paper Checks
- Mail: John Brown University, Attn: Cashier, 2000 West University St, Siloam Springs AR 72761
- In Person: Cashier Window in Chapman Administration Lobby

### Refunds of Excess Aid
- Credit balances pay by e-check two weeks after financial aid posts.
- Submit Banking Info on EagleNet → My Essential Services if you expect a refund.
- Email confirmation is sent when the e-check refund is issued.

### Bookstore
- Contact Tree of Life/Slingshot Bookstore for information about purchasing textbooks
  - [https://jbu.treeoflifebooks.com/#/landing](https://jbu.treeoflifebooks.com/#/landing)
- Campus Store Phone 479-524-7195

### For Parents
- [https://www.jbu.edu/student-accounts/for-parents/](https://www.jbu.edu/student-accounts/for-parents/)

### Questions?

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**Student Accounts SERVICES**

Web: [www.jbu.edu/student-accounts](http://www.jbu.edu/student-accounts)
Email: StudentAccounts@jbu.edu
Office: Office 34 Chapman
Phone: 479.524.7398