



JOHN BROWN UNIVERSITY

STUDENT ACCOUNTS
SERVICES

Please visit www.jbu.edu/student-accounts for helpful information and video FAQs

EagleNet	<ul style="list-style-type: none">• View account details and make a payment• Enroll in a payment plan• Create an Authorized User login for a parent
Billing	<ul style="list-style-type: none">• Tuition bills class registration occurs• Room and Board bills when room assignment is made• Billing online only with EagleNet
Payment Options	<ol style="list-style-type: none">1. <u>Pay Anticipated Balance in Full before the start of the semester</u>2. <u>Pay by Payment Plan</u> Payments due on the 5th of each month to be paid in full by the end of the term Payment plans accrue 5% APR interest and posts monthly
How to Pay	<p><u>Online Payment :</u></p> <ol style="list-style-type: none">1. E-Check - no service fee2. Card Payment - service fee 2.85% <p><u>Paper Checks</u></p> <p>In person: Cashier's window (Chapman Administration Building) By mail: Cashier, JBU, 2000 West University Street, Siloam Springs, AR 72761</p>
Bookstore Charges	<ul style="list-style-type: none">• Charge book purchases in the JBU Follett Bookstore during the first two weeks of the term.• Must be registered with the intention of paying for books with excess financial aid.• The JBU Follett Bookstore is located in Walker Student Center and <u>online</u>.
Refunds	<ul style="list-style-type: none">• Credit balances pay by e-check within two weeks after financial aid posts.• Submit Banking Info on <i>EagleNet</i>> <i>My Essential Services</i>• Email confirmation is sent when e-check is issued.
Questions?	<p>Web Page www.jbu.edu/student-accounts</p> <p>Email StudentAccounts@jbu.edu</p> <p>Phone 479-524-7398</p>