



## Student Accounts SERVICES

information and FAQs: [www.jbu.edu/student-accounts](http://www.jbu.edu/student-accounts)

<p><b>Student Billing Account</b></p>	<p>EagleNet→My Essential Services→Student Account          Review charges          Online payments          Payment plan enrollment          Authorized User login for a parent</p>
<p><b>Payment Options</b></p>	<ol style="list-style-type: none"> <li>1. <a href="#">Pay Anticipated Balance by August 23</a></li> <li>2. <a href="#">Pay by Payment Plan</a>              Equal payments due Sep 5, Oct 5, Nov 5, Dec 5              Payment plans accrue 5% APR interest on the account balance              See <a href="http://www.jbu.edu/student-accounts/payments">www.jbu.edu/student-accounts/payments</a> for additional information</li> </ol>
<p><b>How to Pay</b></p>	<p><a href="#">Pay Online</a>          E-Check - no fee          Payment card - service fee 2.85% applies</p> <p><a href="#">Paper Checks</a>          Mail: John Brown University, Attn: Cashier, 2000 West University St, Siloam Springs AR 72761          In Person: Cashier Window in Chapman Administration Lobby</p>
<p><b>Refunds of Excess Aid</b></p>	<p>Credit balances pay by e-check two weeks after financial aid posts.          Submit Banking Info on EagleNet→My Essential Services if you expect a refund.          Email confirmation is sent when the e-check refund is issued.</p>
<p><b>Bookstore</b></p>	<p>Contact Tree of Life/Slingshot Bookstore for information about purchasing textbooks  <a href="https://jbu.treeoflifebooks.com/#/landing">https://jbu.treeoflifebooks.com/#/landing</a>          Campus Store Phone 479-524-7195</p>
<p><b>For Parents</b></p>	<p><a href="https://www.jbu.edu/student-accounts/for-parents/">https://www.jbu.edu/student-accounts/for-parents/</a></p>

### Questions?

## Student Accounts SERVICES

Web: [www.jbu.edu/student-accounts](http://www.jbu.edu/student-accounts)  
 Email: [StudentAccounts@jbu.edu](mailto:StudentAccounts@jbu.edu)  
 Office: Office 34 Chapman  
 Phone: 479.524.7398

